## Westchester Institute for Human Development and New York Medical College

## 2013-2014 LEND: FAMILY MENTORSHIP EXPERIENCE

## Family Pre-Visit Listening Guide

- How does the family describe their child's disability, challenges and other special health care needs as well as their child's strengths and successes?
- 2. Who are the people most involved in their child's life?
- 3. What does the family view as their most critical issues and concerns for their child and their family?
- 4. What does the family view as their greatest strengths as a family?
- 5. In what ways has having a child with a disability impacted on their family's life?
- 6. What are the family's views and experiences with their child attending school and community activities together with other children with and without disabilities?
- 7. In what ways, if any, have cultural and social issues impacted on the acceptance and inclusion of their child/children with disabilities within their family and community?
- 8. What are the professional disciplines and/or interdisciplinary teams with which the family has interacted at various stages throughout their child lifespan?
- 9. How have professionals partnered with the family in advocating to meet the needs of their child and family?
- 10. What informal/natural supports such as extended family, friends, neighbors, members of faith congregations have been most helpful in having the child participate in family, school or community activities?

- 11. What **formal** supports such as programs, services, resources and service systems have proven most helpful in having the child participate in family, school or community activities?
- 12. How has the family been involved with community disability organizations or support groups?